



# NFIR

## National Federation of Indian Railwaymen

(Affiliated to Indian National Trade Union Congress)  
(Affiliated to International Transport Worker's Federation (ITF) London)  
3, CHELMSFORD ROAD, NEW DELHI - 110 055

Phone : 23343305, RI. 22283  
Fax : 23744013, Rly. 22362  
Telegram : RAILMAZDOR  
E-mail : nfir@satyam.net.in

**P.S.SURIYAPRAKASAM**

Joint General Secretary  
Member - DC / JCM - NEW DELHI

**"Unity House"**

New No. 9, Old No. 2,  
Siruvallur High Road, Perambur,  
Chennai - 600 011.  
Ph : 044-26701425, Rly. 24000  
E-mail : sresnfir@gmail.com

Esc No. : 39

Date : 18.05.2020

To  
**The Principal Chief Personnel Officer,  
Southern Railway,  
Chennai.**

Sir,

**Sub : Conducting of online Refresher Course (RC) for LP / ALP / Guards by  
Zonal Training Centre (ZTC) / TPJ.**

Ref : 1) Principal / ZTC / TPJ Lr. No. ZRTI/P.673/Trg. dated 7.05.2020.  
2) PCPO/MAS letter No. P(RT)/673/Misc Subject dated 27.04.2020.

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It is represented that at present the employees of all divisions numbering 125 are undergoing online Refresher Course Training (Running Staff of Southern Railway) from 4.5.2020 are experienced much hardship due to online training. The following problems are brought to our notice by the trainees are furnished below for your necessary action please.

1. Many of them do not possess Computers, Laptops, Tabs, etc.
2. Some of them do not possess the knowledge to operate the system.
3. Most of the employees are aged (above 45 years) and they do not have adequate computer / system knowledge.
4. Continuously looking on the small Android phone is causing eye irritation.
5. Whatever doubts the employees are having during online classes they are unable to clear the doubts immediately.
6. Difficulty experienced in answering the test papers and to send back to the instructor even though the employee knows the answer.
7. As all of them come under high degree of safety category, almost all the classes are related to safety.

As the lockdown is with relaxation from 18.05.2020 onwards, the trainees are ready to attend direct classes at Zonal training centre maintaining social distance. They can come on by their own vehicles

Therefore we request you to kindly take suitable action please.

Thanking you,

Yours faithfully,

(P.S.Suriyaprakasam)  
**JGS/NFIR & GS/SRES**