

GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS  
(RAILWAY BOARD)

DSB  
To affiliates  
etc.  
13/2

No. 2012/Tele/11(2)/1

New Delhi, dated 07/02/2014

The General Managers  
All Indian Railways.

**Sub:- PNM Meeting with NFIR – Call Alert Facility.**

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During the PNM Meeting with NFIR held on 30<sup>th</sup> & 31<sup>st</sup> January 2014, there was a demand from NFIR that the Loco Running Staff who are provided with CUG facility are not having Missed Call Alert (MCA) service due to which they are facing problems. This service is available on AIRTEL Network as a premium service. For the convenience of CUG users the details of this service are given below:-

- (i) Service Name : Missed Call Alert (MCA)
- (ii) Description : This service provides updates of all calls, if mobile phone is switched off or unreachable. The user will receive a SMS notification, as soon as phone is back in the coverage area or when phone is switched on.

- (iii) Methods of Activation : **Method-I:** Dial \*321\*88# and follow the on-screen instructions.

**Method-2:** SMS START and send it to 121.

**Method-3:** Service can be activated either on individual or bulk basis by Railway CUG co-ordinator through e-mail.

- (iv) Charges at present : ₹ 30 per 30 days.

It is a premium service and Railways are therefore advised to avail this facility on the basis of one's requirements. No additional expenditure is permitted.

DA: Nil


*(Signature)*  
07.02.2014  
(Harish Pawaria)  
Director/Telecom

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Copy for information please :-

1. ED(E)
2. General Secretary to NFIR.

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No. 7/2013 (PNM)	Date : 13.02.2014
Copy forwarded to:	
-The General Secretaries of Affiliated Unions of NFIR for information. cc. 11/34/10 cc. NFIR Media Centre.	
<i>(Signature)</i> (M.Raghavaiah) General Secretary	