

13/2011 (PNM)
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Mr. Gaurav
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**Government of India (Bharat Sarkar)
 Ministry of Railways (Rail Mantralaya)
 (Railway Board)**

No.2013/TG-V/10/03.

New Delhi, dated 15.02.2014.

The General Secretary,
 National Federation of Indian Railwaymen,
 3. Chelmsford Road,
 New Delhi.

**Sub: Feedback received from Zonal Railways in
 response to CRB's Directives regarding review of
 existing arrangement in TTEs Rest House.**

Kind attention is drawn to the discussion on Item No.13/2011, on provisions of Cooking facilities in Rest Houses meant for ticket checking staff, held during the course of PNM Meeting in Board Office on 30.01.2014 during which it was desired that feedback received from zonal railway's in response to CRB's Directives in respect of improvement of existing arrangement in TTEs Rest House may be apprised to Federation.

2. The feedback has so far been received from six zonal railways and the same has been summarized as under:

Railway	Action taken Report
East Coast	<ul style="list-style-type: none"> Renovation works at Vishakhapatnam, Vizianagaram and Khurda Raod stations have been undertaken. Divisions have been asked to recoup deficiencies such as inadequacy of beds, provision of catering facilities. Committee at Divisional level consisting of Senior DCM, Senior DEN and Senior DEE has been formed to inspect the TTE Rest Rooms and take corrective action to comply directives of Board. A similar Committee has been formed at HQ level consisting of CCM(C&PS), CGE and CESE for monitoring the progress of planned work periodically
North Eastern	<ul style="list-style-type: none"> Railway is viewing deficiencies found in TTEs Rest Houses seriously for carrying out renovation/improvement made in TTEs Rest Houses from time to time. To ensure availability of various facilities in TTEs Rest Houses, a Committee consisting of CCM(Catering and Passenger Service), CEE/HQ and CGE at Headquarter level and at Divisional Level, Senior DCM, Senior DEN and Senior DEE have been formed. Instructions have been reiterated for conducting inspections to above mentioned Committee.

File Name : TTES Rest House

	<ul style="list-style-type: none"> The SAG Committee at Headquarter Level inspected the TTEs Rest House on 14.05.203 at Chapra and suggested remedial measures to rectify the deficiencies as detected.
North Western	<ul style="list-style-type: none"> Special efforts have been made to improve the facilities at TTEs Rest Houses on this railway. The required facilities wherever necessary have been provided. An imprest of Rs.20,000/- have also been sanctioned to TTEs Rest House/Delhi for its upkeep, maintenance and smooth functioning. 30 beds from ZRTI/UDZ have been supplied to TTE Rest House /Delhi. Indent of 30 more beds have been placed to make good the deficiencies in TTEs Rest Houses on JP Division. 12 new beds are being made available at JU TTE Rest House Head Quarter Officers are inspecting TTEs Rest Houses and making efforts to improve further various facilities.
South Central	<ul style="list-style-type: none"> Railway has advised that there is no deficiencies in facilities provided in TTEs Rest Houses on their railway. Supply of mineral water cans is being arranged to the TTEs Rest Houses at few locations over Guntakal Division as there is shortage of water. DRM/GTL has also been advised to find space for dining hall at nearby location of TTEs Rest House at Tirupati. Catering facilities by engaging outside agency has not been provided. The requirement of catering facilities are being provided through platform stalls and cell kitchens. Railway review existing arrangement in TTEs Rest houses and upgrade/improve the facilities to match the requirement of TTEs.
South East Central	<ul style="list-style-type: none"> Committee of Ticket Checking staff have been provided at all Division at South East Central Railway. Regular inspections are being done by inspectors and officers of the Divisions at Bilaspur, Durg and Gondia. One additional room with capacity to accommodate 04 beds has been taken over at KTE of Jabalpur Division. An additional rest room KRBA has been taken over at Bilaspur Division One new building has been taken over at Anuppur of Bilaspur Division. TTE Rest house has been shifted to subordinate rest rest room due to renovation at Raipur.
Western	<ul style="list-style-type: none"> At four locations, Mumbai Central, Bandra Terminus, Surat and Nandurbar provisions have been made for catering arrangement by having a tie-up with existing Jan Ahar/RR. At other locations, BRC,ADI. NBHUJ, GIM,BLD.RTM.UJN.NAD, COR, IND, RJT, HAPA,JAM, OKHA and PBR Catering Stall, Refreshment Room, trolley are meeting the requirement of catering.

	<ul style="list-style-type: none"> • JAG and SAG level Committee have been formed at Divisional and Headquarter level to oversee the function of TTEs Rest Houses and to ensure the maintenance of facilities. • At ADI assesement is being made to convert the non-AC Dormitory to TTE Rest House and increase the number of beds for Non-AC Dormitory by restricting the existing Non AC Retiring Room. • Assessment is being made for new location for TTEs Rest House at New Bhuj and GIM. • Pest control treatment have been awarded to M/S Swastick Enterprise of ADI • All beds and cots replaced at TTE Rest Houses at RTM
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3. Other Zonal Railways i.e. Central, Eastern, East Central, Northern, North Central, Northeast Frontier, Southern, South Eastern, South Western and West Central Railways have been asked to furnish the report on the action taken to improve the facilities at TTEs Rest House at the earliest.

Yours faithfully


for Secretary/Railway Board.



National Federation of Indian Railwaymen (N.F.I.R.)
3, Chelmsford Road, New Delhi.

No.13/2011 (PNM)

Dt:18/02/2014

Copy forwarded to Zonal Unions of NFIR for comments.

C:
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(M.Raghavaiah)
General Secretary