

SRES – NFIR

REVISED TRAINING DURATION OF TRAFFIC & COMMERCIAL STAFF

TRAFFIC STAFF

SN	CATEGORY	STAGE	REVISED DURATION
1.	Traffic Apprentice	Induction / Promotional	300 days
2.	Pro-ASM	Induction / Promotional	75 days
3.	TT Machine Supervisor	Induction	12 days
4.	Cabinman/Pointsman/Leverman to Cabin Master	Induction / Promotional	24 days
5.	Goods Guard	Induction / Promotional	30 days
6.	Section Controller	Promotional	30 days
7.	TNC	Induction / Promotional	18 days
8.	Pointsman	Induction	27 days
9.	Shunting Master	Induction	15 days
10.	Cabinman / Switchman	Induction	24 days
11.	Leverman	Induction	25 days
12.	Cabinman / Leverman	Promotional	25 days
13.	Cabin Master / Switchman	Refresher	09 days
14.	Pointsman	Refresher	06 days
15.	Cabinman / Leverman	Refresher	06 days

COMMERCIAL STAFF

SN	CATEGORY	STAGE	REVISED DURATION
1.	Commercial Apprentice	Induction	80 days
2.	Ticket Examiner	Induction / Promotional	26 days
3.	Enquiry-cum-Reservation Clerk	Induction / Promotional	26 days
4.	Commercial Inspector	Promotional	45 days
5.	Commercial Supervisor	Promotional	57 days
6.	Ticket Checking Supervisor	Promotional	26 days
7.	Coaching Supervisor	Promotional	26 days
8.	Goods Supervisor	Promotional	25 days
9.	Ticket Checking Staff	Refresher	06 days
10.	Commercial Clerks Supervisor	Refresher	06 days
11.	Enquiry / Reservation Clerk	Refresher	06 days
12.	Commercial Inspector	Refresher	06 days
13.	Claim Inspector	Refresher	06 days
14.	Goods Clerk / Goods Supervisor	Refresher	06 days
15.	Customer Care for all frontline staff	Special Courses	06 days
16.	Contract Management	Special Courses	06 days
17.	Passenger Amenities	Special Courses	06 days

Ref: RBE No. 9/2017, dated 31.01.2017

Dr.M.Raghavaiah
GS/NFIR & President/SRES

Date : 11.02.2017
Circular No.795

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